

EDUCATION / PROFESSIONAL DEVELOPMENT

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| Exploring Futures of Career Development in 2040 <i>CERIC, Online</i> | September 2023 |
| How to Improve the Future of Talent Acquisition AI and the Future of Talent Acquisition From Data to Decision: Using AI to Streamline Talent Acquisition Across Borders <i>HR.com, Online</i> | September 2023 |
| Assessments for Career Choice: Does it Really Work? <i>Asia Pacific Career Development Association, Online</i> | August 2023 |
| Unleash Your Career Potential 2023 Career Development Web Conference Series <i>BC Career Development Association (BCCDA), Online</i> | June 2023 |
| Using Research for Evidence Informed Career Development Practice Using Existing Research in Your Career Development Practice Conducting Research in Your Career Development Practice <i>CERIC, Online</i> | May 2023 |
| What is the Future of Career Development Education? Employer Panel – Professional Resumes 2023 Career Development Web Conference Series <i>BC Career Development Association (BCCDA), Online</i> | May 2023 April 2023 |
| AI in Career Services and HR: ChatGPT & Beyond <i>Career Thought Leaders, LinkedIn live</i> | April 2023 |
| The Shifting Landscape of AI The Impact of AI on the Workplace: evidence on businesses' & workers' experiences The Rise of ChatGPT Can AI Improve Access to the Labour Market for People with Disabilities? Can AI Help Address Skills Shortages? AI Foresight: Anticipating What Lies Ahead What Will be the Impact of ChatGPT-like Tools on the Labour Market The Impact of AI on the Workplace: Deep dive into the OECD survey and case studies Spotlight on Recent AI Research <i>Organisation for Economic Co-operation and Development, Conference, Online</i> | March 2023 |
| Create Canva 2023 <i>Canva, Online</i> | March 2023 |
| Digital Marketing Automation <i>Alacrity Academy, Online</i> | March 2023 |
| Latest in AI for Career Services and Hiring The Future of Career Development Services Remote Career Coaching: A Facilitated Discussion <i>Asia Pacific Career Development Association, Online</i> | March 2023 Feb. 2023 Feb. 2023 |

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| Non-Traditional Assessment <i>Herky Cutler Training & Coaching Solutions, Online</i> | Jan. 2023 |
| Career Trends Observed by HR Managers <i>Asia Pacific Career Development Association, Online</i> | Oct. 2022 |
| Career Assessments in Career Conversations <i>Career Industry Council of Australia, Online</i> | Oct. 2022 |
| Real-World Resume Strategy: What Do CDPs Need to Know in 2023? Certificate <i>CERIC, Online</i> | Oct. 2022 |
| Digital Marketing Bootcamp Certificate - 6-week program <i>Alacrity Academy, Online</i> | Sept. 2022 |
| Building a Bridge: How Employers and CDPs Can Collaborate to Address Workforce Needs Using Evidence-Informed Career Development Practice <i>CERIC, Online</i> <i>Continued...</i> | May 2022 |
| How to Stand out on Video and Boost LinkedIn Presence Certificate | May 2022 |
| Innovative & Effective Strategies for Coaching Clients on Salary Negotiation Certificate | |
| Level-Up Your Leadership: Innovative Career Counselling & Coaching Techniques Certificate | |
| Update on National Competency Framework and Professional Certification Program 2022 Career Development Web Conference Series <i>BC Career Development Association (BCCDA), Online</i> | |
| IDEA Small Business Development Program | 2021 - 2022 |
| Self-Employment Program <i>Amber Education, Nanaimo, BC</i> | 2021- 2022 |
| BC's Labour Market Briefing for July 2020 Certificate <i>BC Labour Market Report, Online</i> | June 2020 |
| Service to Safety Workplace Violence Prevention <i>ARETE Safety and Protection Inc., Online</i> | May 2020 |
| Respect in the Workplace Certificate <i>Respect Group, Online</i> | February 2020 |
| Learning Trends for 2020 <i>GP Strategies - Don Duquette, Training Industry, Webinar</i> | December 2019 |
| Talent Sourcing Certificate Recognized/credit course with: Society for Human Resource Management <i>Barbara Bruno, LinkedIn Learning</i> | November 2019 |
| <ul style="list-style-type: none"> • Overview of Talent Sourcing, Sourcing Strategy, Sourcing Resources, Advanced Sourcing, Best Practices | |
| Strategic Career Development: A Panel Discussion on the Why, What, How <i>GP Strategies Corporation, Online</i> | November 2019 |
| Non-Traditional Assessment Tools That Rock <i>BC Career Development Association (BCCDA), Online</i> | November 2019 |

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| Getting in the Driver's Seat: Leadership from the Inside Out <i>BC Career Development Association (BCCDA), Loretta Cella, Online</i> | November 2018 |
| Why the Five Stages of Grief Model is Problematic <i>BC Career Development Association (BCCDA),, Dr. Catherine Hajnal, Online</i> | November 2018 |
| Introduction to Gender-Based Analysis+ Certificate <i>Status of Women Canada (Federal Government), Online</i> | November 2018 |
| Senior Entrepreneurs Matter: Who are they, what they need, and how you can help <i>CERIC & Sheridan Centre for Elder Research, Online</i> | October 2018 |
| Networking Without the Butterflies <i>CharityVillage.com, Webinar</i> | August 2018 |
| Writing Mastery: The Resume of the Future <i>Career Thought Leaders: Resume Writing Academy, Online</i> | August 2018 |
| Personal and Social Branding Update <i>Career Thought Leaders, Online</i> | July 2018 |
| Think More, Be More! Improving Client Career Decision Making Skills <i>BC Career Development Association, A, Ann Nakaska, Online</i> | June 2018 |
| Rapid-Fire: Career Gaps, Terminations, Tough Conversations, Social Media, Dressing Sharp and Worst End-of-Interview Questions <i>CERIC, Sheila Musgrave, Webinar</i> | June 2018 |
| Art of the Digging Interview: How to Uncover Amazing Results for Your Candidates to Create an Off-the-Charts Interview The "Hired Methodology" 2-Step Shiny Resume Formula: A Results-Driven Resume That Works Every Time <i>CERIC, Webinar</i> | May 2018 |
| Occupational Health and Safety <i>Manufacturing Safety Alliance of BC, Online</i> | April 2018 |
| Overview of "Career Cruising" (software) for Employment Centers <i>Career Cruising, Webinar</i> | April 2018 |
| Effectively Managing Psychological Health Issues as a Career Coach <i>Dr. Joti Samra, Vancouver, BC</i> <u>Webinars:</u> Incorporating a Values-Based Approach to Coaching, Self-Assessment with Useful Tools, Psychological Health 101 | April and March 2018 |
| Welcome to the New World of Work: Thriving or Surviving? (Post-event recording) <i>SFU Public Square's 2018 Community Summit: Brave New Work, Simon Fraser University (SFU), Vancouver, BC</i> | April 2018 |
| BC Career Development Conference 2018 <i>BC Career Development Association, Pinnacle Hotel, Vancouver, BC</i> <u>Courses:</u> | March 2018 |
| <ul style="list-style-type: none"> • 21ST Century Job Search – Video Resumes and more!, Seanna Quressette • Achieving Career Success through Personal Branding, Kristin Vandegriend • TOMA – Top of Mind Awareness Tricks to Land the Job, Jeanine Reemst • Active Engagement: A 20 Year Celebration, Norman Amundson | |

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| <ul style="list-style-type: none"> • Resumes that Land Interviews, Lisa Stephen | |
| How to Track Achievements for Career Success <i>CharityVillage, Dana Zaruba for YWCA Vancouver, Webinar</i> | February 2018 |
| Workforce of the Future , Regina Hechanova PhD <i>Asia Pacific Career Development Association, Online</i> | January 2018 |
| 2017: The Labour Market Year-In-Review Certificate <i>BC Labour Market Report - Christian Saint Cyr, Surrey, BC</i> | January 2018 |
| Incident Investigation <i>Manufacturing Safety Alliance of BC, Online</i> | December 2017 |
| Resumes 2017: What You Need to Know About Current Trends, Employer Expectations and Crafting Outstanding Resumes for Client Career Success <i>BC Career Development Association & CERIC, Webinar Series</i> <ul style="list-style-type: none"> • Using Resume Writing as a Career Coaching Tool • Recruiter's Wisdom – Applicant Tracking Systems Now and What This Means to You • Hiring Decision Makers Speak Out – Resume Pet Peeves, Must Haves and Stand-Out Elements | Oct. and Nov. 2017 |
| Career Services in a Rapidly Automating World: Issues and Challenges for 21st Century Career Planning <i>Asia Pacific Career Development Association, Online</i> | October 2017 |
| How Artificial Intelligence is Transforming Pre-Hire Assessments <i>HireVue.com</i> | August 2017 |
| Difficult Clients: Understanding Responsive Behaviours (re: workplace violence) Supercharge Your Listening Skills , Eileen Chadnick <i>CharityVillage.com</i> | June 2017 April 2017 |
| CareerCruising.com - Best Practices <i>Webinars: Employment Section and Job Search, Resume Builder, Overview of Career Cruising (software) for Employment Centers</i> | April 2017 |
| The Role for Career Professionals in Today's Freelance Economy <i>Career Professionals of Canada (CPC), Online</i> | January 2017 |
| What Career Professionals Should Know about LinkedIn <i>BC Career Development Association, online</i> | January 2017 |
| Redirection Project: Career Development and Job Shifts for the 50+ <i>York University – CERIC hosted, Webinar</i> | January 2017 |
| 2016: The Labour Market Year-in-Review Certificate <i>BC Labour Market Report - Christian Saint Cyr, Surrey, BC</i> | January 2017 |
| Designing Resumes and Profiles <i>BC Career Development Association, online</i> | 2017 |
| Labour Market Overview and Projection (from Ministry) <i>BC Career Development Association, online</i> | November 2016 |
| Resume Strategies <i>Career Professionals of Canada, Live Chat series</i> | August 2016 |

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| 10 Social Media Strategies that Increase Engagement <i>Non-Profit Tech. for Good, online</i> | July 2016 |
| Modes of Leadership Modes of Learning <i>Harvard University, EdX Online</i> | June 2016 May 2016 |
| SPEI Training for Contractors <i>Employment Portal BC Extranet, online</i> | May 2016 |
| Settlement Services Training: Intro to the Guided Pathway Process <i>WelcomeBC online</i> | May 2016 |
| LinkedIn Theme <i>Career Professionals of Canada, Live Chat series</i> | May 2016 |
| My Self-Serve Overview Session – Contractors <i>Ministry of Social Development and Social Innovation, EPBC Extranet Training</i> | May 2016 |
| Ethics and Social Media , Deirdre Pickerell <i>BC Career Development Association, online</i> | May 2016 |
| Safe Harbour – Respect for All Certificate <i>Diversecity, held at WorkBC, Cloverdale, BC</i> | March 2015 |
| Immigrant Employment Collaboration Project (IECP) Training: Modules 1-3 <i>Employment Portal BC Extranet, online</i> | April and May 2016 |
| Finding Your Ultimate State of Flow (Staff Wellness Day), Aileen de la Torre <i>Spark Creations & Company Inc., held at WorkBC Cloverdale, Surrey, BC</i> | February 2016 |
| Poll Everywhere Classroom Spring Training <i>Polleverywhere.com</i> | January 2016 |
| 2015: The Labour Market Year-in-Review Certificate <i>BC Labour Market Report - Christian Saint Cyr, Surrey, BC</i> | January 2016 |
| Career Crafting the Decade After High School <i>CERIC, sponsored by BCCDA, online</i> | December 2015 |
| Motivation to Work <i>Roxanne Savatzky, Online</i> | November 2015 |
| Practical Techniques and Strategies for Career Development Practitioners <i>NCDA Regional Career Practitioner Institute</i> National Career Development Association, held in Vancouver, BC <u>Courses:</u> | October 2015 |
| <ul style="list-style-type: none"> • Life Designing in Liquid Societies, Dr. Mark Savickas - Keynote • Refreshing Your Testing Toolkit – What’s New? What’s Revised? What are you Missing?, Roberta Neault and Deirdre Pickerell • Career Counselling Interventions, Cynthia Marco-Scanton, John Carroll University • Using the Enhanced Critical Incident Technique, Norm Amundson • The Accountability Challenge in Career Services: A Subversive Approach, Kris Magnusson, Dean SFU - Keynote | |

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| Resume Strategy in 2015 and Beyond Tele-working Virtual Meet-up of Western Canada for Practitioners <i>Career Professionals of Canada</i> , Online | February 2015 |
| 2014: The Labour Market Year-in-Review Certificate <i>BC Labour Market Report</i> - Christian Saint Cyr, Surrey, BC | January 2015 |
| What HR Professionals Told Us about Resumes and Cover Letters (Based on a survey conducted at the 2014 BC HRMA conference) <i>BC Career Development Association</i> , online | July 2014 |
| Crew Safety Awareness and Data Protection Certificates <i>Princess Cruises</i> - Princess University, Onboard | May 2013 |
| Conduct and Ethics Certificate <i>Carnival Corporation & PLC</i> , Onboard | May 2013 |
| SDI - Strength Deployment Inventory Training <i>Princess Cruises</i> , Santa Clarita, CA | 2012 and 2013 |
| How Understanding of Type Relates to Work and Play <i>Career Planning and Adult Development Network</i> , online | February 2012 |
| The New Reality – Roles in the New BC Employment Model Fraser Valley Training Day for Career Practitioners Lower Mainland Sector and Associates Updates <i>BC Career Development Association</i> , Vancouver, BC | December 2011 November 2011 October 2011 |
| The Power of Podcasting to Build Your Brand <i>Keith Keller</i> , Melbourne Australia | July 2011 |
| Demystifying Assessments - Fraser Valley Training Day <i>BC Career Development Association</i> , Vancouver, BC | March 2011 |
| CDC 2011 Career Development Conference <i>BC Career Development Association</i> , Marriott Pinnacle Downtown Hotel, Vancouver, BC <u>Courses:</u> * Keynote Presentation, Sareena Hopkins * True Marketing Genius * Careers Outside the Funded Sector, Gregg Taylor * Keynote Presentation, Vic Lindal | March 2011 |
| Member Tele-Networking: Get to Know Your New CPC <i>Career Professionals of Canada</i> , Online | February 2011 |
| National Occupational Classification Certificate <i>Human Resources and Skills Development Canada</i> , Online | February 2011 |
| Leadership for Career Practitioners - Fraser Valley Training Day <i>BC Career Development Association</i> , Mission Community Skills Centre, Langley, BC | January 2011 |
| Managing Transitions Effectively: Applying William Bridge's Concepts to the Business Transformation Project and World Cafe <i>BC Career Development Association</i> , Douglas College, New Westminster, BC | November 2010 |

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| Ethical Standards for Career Development Practitioners <i>Douglas College, New Westminster, BC</i> | September 2010 |
| Crack the Code of Social Media <i>Keith Keller, Melbourne, Australia and Laura Gisborne, Sedona, Arizona</i> | September 2010 |
| Capitalizing on the Conversation <i>SocialMediaMagic.com</i> | September 2010 |
| Letting Spirit Lead: Learning to Trust your Creative Self Spirit at Lunch Presentation <i>Workplace Centre for Spiritual & Ethical Development, Vancouver, BC</i> | September 2010 |
| Ethics for Career Development Practitioners Certificate <i>Douglas College, New Westminster, BC</i> | September 2010 |
| Career Management Training <i>Career Management Association, Vancouver, BC</i> | May 2010 |
| Facilitating in the 21st Century <i>BC Association of Facilitators, Vancouver Community College, Vancouver</i> <u>Courses:</u> Social Computing and Facilitation, Graphic Facilitation | April 2010 |
| The Power of Intention in Teaching and Learning <i>Adult and Continuing Education Program (Prof. Dev.)</i> University of Victoria, Distance Learning | April 2010 |
| Career Development Conference CDC <i>BCCDA, Marriott Vancouver Pinnacle Downtown Hotel, Vancouver, BC</i> <u>Courses:</u> | March 2010 |
| <ul style="list-style-type: none"> • A Global Face in a Local Place, Dr. Jim Bright • E-Portfolios: Porthole to the Future, Global Vocational Services • What's New in the World of Career Theory? • Look Before You Leap: Survival Strategies for Self-Employed Career Consultants • The Relationship between Personality and Performance • A Framework for the Education of Career Practitioners in Canada, CERIC | |
| Preparing to Survive Transformation – Training Day <i>British Columbia Career Development Association (BCCDA), Vancouver, BC</i> | January 2010 |
| CRG Human Resources Assessment Systems Trainer Certificate <i>Consulting Resource Group International Inc., Abbotsford, BC</i> | June 2009 |
| <ul style="list-style-type: none"> • <u>Assessments:</u> Personal Style Indicator, Job Style Indicator, Sales Style Indicator, Entrepreneurial Style and Success Indicator, Learning Style Indicator, Instructional Style Indicator, Self-Worth Inventory, Stress Indicator and Health Planner, Values Preference Indicator, Leadership Skills Inventory | |
| Blogs, Social Networking Sites, and Twitter <i>Business Circle Network, Richmond, BC</i> | May 2009 |
| Personality Dimensions Facilitator - Level 1 Certificate <i>Douglas College, New Westminster, BC</i> | May 2009 |
| Social Media for Recruiting <i>LinkedIn.com, Webinar</i> | March 2009 |

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| CRG Assessments Training | February 2009 |
| <i>Consulting Resource Group International Inc. - Ken Keis, held at Mission Community Skills Centre Society, Mission, BC</i> | |
| <i>Assessments: Personal Style, Values, Stress Entrepreneurial Style & Success, Sales Style</i> | |
| Effective Presentations | 2008 |
| <i>Osbourne Group - Mr. Marian Lewandoski, Richmond, BC</i> | |
| Creating Authentic Sacred Space at Work - Spirit at Lunch Presentation | 2008 |
| <i>Workplace Centre for Spiritual & Ethical Development (member), Vancouver, BC</i> | |
| Addictive Behaviors Education workshop – NETWERCC Training | 2003 |
| <i>Triangle Community Resources Inc. - Brian Chiasson, Abbotsford, BC</i> | |
| Crowd Management, Crisis Management & Human Behavior Training Certificate | December 2003 |
| <i>Royal Caribbean Cruises Ltd., Onboard the M/V Horizon</i> | |
| Conflict Management (Staff Training) | 2001 |
| <i>Myert Corps Inc., Abbotsford, BC (held in Sunshine Valley, BC)</i> | |
| Employment Counselling Training Certificate Program | May 2000 |
| <i>University of the Fraser Valley, Abbotsford, BC</i> | |
| <ul style="list-style-type: none"> • <u>Courses</u>: Models and Strategies, Career Decision Making, Managing Transition, Group Employment Counselling, Instructional Skills, Placement and Monitoring | |
| Human Rights workshop | 2000 |
| <i>Abbotsford Community Services, Abbotsford, BC</i> | |
| Introduction to True Colors (Staff Training) | July 1999 |
| <i>Level II True Colors - M. Colleen Avery</i> | |
| <i>Chilliwack Employment Services, Chilliwack, BC</i> | |
| Labour Market Information workshop | January 1999 |
| <i>Christian St. Cyr, Publisher of "BC Labor Market Information", Mission, BC</i> | |
| The Circle of Strength (Model) Certificate | April 1999 |
| <i>Shelly Brierly, Oasis Consulting, Langley, BC</i> | |
| <ul style="list-style-type: none"> • <i>Patterns of Behaviour in Conflict, Methods of Conflict Resolution, Strategies for Maintaining, Personal Balance</i> | |
| Strategies for Dealing with Resistant Clients using Applied Control Theory | December 1998 |
| <i>Shelly Brierly, held at Chilliwack Employment Services, Chilliwack, BC</i> | |
| Labour Market Needs and Trends and LMDA Update | February 1998 |
| <i>Surrey Conference Centre, Surrey, BC</i> | |
| <u>Speakers</u> : Dr. Roslyn Kunin, Economist; Mary Huitson, Area Director - HRDC (Federal); Lucy Swib, Regional Manager, MoEST (Provincial) | |
| Life Skills Coaching Certificate Program | May 1998 |
| <i>University of the Fraser Valley, Abbotsford, BC</i> | |
| <ul style="list-style-type: none"> • <u>Courses</u>: Life Skills Programming, Interpersonal Communication, Group Skills, Instructional Skills, Career Counselling Skills, Practicum | |
| Negotiated Financial Support to Individuals | Prior |
| <i>Langley HRCC, Langley, BC</i> | |

Sexual Harassment Awareness Training

The Salvation Army - Langley Community and Youth Resource Centre, Langley, BC

Prior

Office Careers

Fraser Valley College, Mission, BC

Prior